



## AccesRail Product: Trenitalia

ABOUT: .....	1
9B AND TRENITALIA: .....	1
MAP OF 9B TRENITALIA SERVICES: .....	2
DESTINATIONS BY HUB: .....	3
MINIMUM CONNECTION TIME: .....	5
ELIGIBILITY: .....	5
SERVICES: .....	5
PETS: .....	6
TRENITALIA TRAINS: .....	6
CHECK-IN PROCESS: .....	8
HOW TO GET TO THE TRAIN: .....	9
LUGGAGE: .....	11
ON-BOARD MEALS: .....	11
MOBILITY ASSISTANCE: .....	11
DELAYS: .....	11
SSR MESSAGE: .....	11
FAQ: .....	11

### About:

Trenitalia is a rail company operating in Italy since 2000. Passengers can travel between regional areas in Italy on Trenitalia’s comprehensive network connecting major cities, towns, and scenic regions. Passengers can choose from various services, including high-speed Frecciarossa trains or Frecciargento trains, which offer journeys across the country. Compliment your flights in and out of Italy’s major hubs, Rome and Milan. AccesRail offers Trenitalia services from Fiumicino Airport and Malpensa Airport.

### 9B and Trenitalia:

The train range is: 9B 7300 – 7999

All services are available as Rail-Air and Air-Rail.



**Map of 9B Trenitalia Services:**





### Destinations by Hub:

Hub	Hub IATA code	Destination	Destination IATA code	Approximate travel time
Fiumicino/Roma T.	FCO/XRJ*	Bari	BAU	5hrs
Fiumicino/Roma T.	FCO/XRJ*	Bologna Centrale	IBT	3hrs
Fiumicino/Roma T.	FCO/XRJ*	Bolzano	BZQ	5hrs 55min
Fiumicino/Roma T.	FCO/XRJ*	Brescia	BRZ	5hrs
Fiumicino/Roma T.	FCO/XRJ*	Brindisi	BQD	6hrs
Fiumicino/Roma T.	FCO/XRJ*	Caserta	CTJ	2hrs
Fiumicino/Roma T.	FCO/XRJ*	Firenze Campo Di Marte	FIR	2hrs 20min
Fiumicino/Roma T.	FCO/XRJ*	Firenze Santa Maria Novella	ZMS	2hrs 25min
Fiumicino/Roma T.	FCO/XRJ*	Foggia	FOI	3hrs 50min
Fiumicino/Roma T.	FCO/XRJ*	Genova Brignole	GEP	
Fiumicino/Roma T.	FCO/XRJ*	Genova Piazza Principe	GPP	5hrs 10min
Fiumicino/Roma T.	FCO/XRJ*	La Spezia Centrale	QLP	4hrs
Fiumicino/Roma T.	FCO/XRJ*	Lamezia Terme Centrale	LTZ	5hrs
Fiumicino/Roma T.	FCO/XRJ*	Lecce	LCZ	6hrs 30min
Fiumicino/Roma T.	FCO/XRJ*	Milan Malpensa Airport	MXP**	5hrs 15min
Fiumicino/Roma T.	FCO/XRJ*	Milano Centrale	XIK	3hrs 50min
Fiumicino/Roma T.	FCO/XRJ*	Milano Porta Garibaldi	IPR	4hrs 35min
Fiumicino/Roma T.	FCO/XRJ*	Milano Rogoredo	IMR	4hrs
Fiumicino/Roma T.	FCO/XRJ*	Napoli Afragola	NHR	1hr 45min
Fiumicino/Roma T.	FCO/XRJ*	Napoli Centrale	INP	1hr 55min
Fiumicino/Roma T.	FCO/XRJ*	Padova	QPA	4hrs 15min
Fiumicino/Roma T.	FCO/XRJ*	Pisa Centrale	PCE	3hrs 15min
Fiumicino/Roma T.	FCO/XRJ*	Reggio Di Calabria Centrale	RCC	6hrs 30min
Fiumicino/Roma T.	FCO/XRJ*	Reggio Emilia	XRL	3hrs 35min
Fiumicino/Roma T.	FCO/XRJ*	Roma Tiburtina	IRT	50min
Fiumicino/Roma T.	FCO/XRJ*	Salerno	ISR	2hrs 30min
Fiumicino/Roma T.	FCO/XRJ*	Torino Porta Susa	ITT	5hrs 10min
Fiumicino/Roma T.	FCO/XRJ*	Torino Porta Nuova	TPY	5hrs 20min
Fiumicino/Roma T.	FCO/XRJ*	Trieste Airport	TRS	5hrs 45min
Fiumicino/Roma T.	FCO/XRJ*	Trieste Centrale	TXB	6hrs 20min
Fiumicino/Roma T.	FCO/XRJ*	Venezia Mestre	XVY	4hrs 30min



Fiumicino/Roma T.	FCO/XRJ*	Venezia Santa Lucia	XVQ	4hrs 55min
Fiumicino/Roma T.	FCO/XRJ*	Verona P Nuova	XIX	4hrs 15min
Fiumicino/Roma T.	FCO/XRJ*	Vicenza	VNZ	6hrs 35min

\*FCO connects to XRJ via a connection on the Leonardo Express

Hub	Hub IATA code	Destination	Destination IATA code	Approximate travel time
Malpensa/Milano	MLP/MXP	Bari	BAU	8hrs 15min
Malpensa/Milano	MLP/MXP	Bologna Centrale	IBT	2hrs 20min
Malpensa/Milano	MLP/MXP	Bolzano	BZQ	4hrs 35min
Malpensa/Milano	MLP/MXP	Brescia	BRZ	2hrs 10min
Malpensa/Milano	MLP/MXP	Brindisi	BQD	9hrs 15min
Malpensa/Milano	MLP/MXP	Firenze Santa Maria Novella	ZMS	3hrs 20min
Malpensa/Milano	MLP/MXP	Foggia	FOI	7hrs 5min
Malpensa/Milano	MLP/MXP	Genova Brignole	GEP	2hrs 50min
Malpensa/Milano	MLP/MXP	Lecce	LCZ	9hrs 40min
Malpensa/Milano	MLP/MXP	Milano Rogoredo	IMR	1hr 35min
Malpensa/Milano	MLP/MXP	Padova	QPA	3hrs 30min
Malpensa/Milano	MLP/MXP	Reggio Emilia	XRL	2hrs
Malpensa/Milano	MLP/MXP	Roma Fiumicino Airport	FCO*	5hrs 15min
Malpensa/Milano	MLP/MXP	Roma Termini	XRJ	4hrs 20min
Malpensa/Milano	MLP/MXP	Roma Tiburtina	IRT	4hrs 25min
Malpensa/Milano	MLP/MXP	Torino Porta Susa	ITT	2hrs
Malpensa/Milano	MLP/MXP	Torino Porta Nuova	TPY	2hrs 15min
Malpensa/Milano	MLP/MXP	Trieste Airport	TRS	5hrs 15min
Malpensa/Milano	MLP/MXP	Trieste Centrale	TXB	5hrs 45min
Malpensa/Milano	MLP/MXP	Venezia Mestre	XVY	3hrs 45min
Malpensa/Milano	MLP/MXP	Venezia Santa Lucia	XVQ	4hrs
Malpensa/Milano	MLP/MXP	Verona P Nuova	XIX	2hrs 45min
Malpensa/Milano	MLP/MXP	Vicenza	VNZ	3hrs 15min

\*\*MLP connects to XIX via a connection on the Malpensa Express



### **Minimum Connection Time:**

MCT is as per airline rules. Please allow enough time for passengers to go between the airplane and the train station. Connection time is included from airport to train station in GDS.

### **Eligibility:**

Children under the age of 6 ride free without a ticket if no seat is required. The child must be accompanied on all services in the same compartment by an adult.

Child fare is not available.

No group bookings allowed.

No applicable discounts for airline staff.

No unaccompanied minors permitted.

Refunds are according to Airline Tariff Rules.

### **Services:**

Travel in Economy, Premium Economy, or Business class on Frecciarossa trains.

Travel in Economy or First Class on Frecciargento trains.

Frecciarossa trains have free Wi-Fi, reclining seats, and electrical sockets. Premium Economy has a screen for travel information and entertainment, and a snack at the seat. Business class has more space in either single or double reclining seats and meal boxes with Italian foods. Executive class has even more seating space, a selection of meal choices depending on the train, and access to the FRECCIAClub present in all high-speed stations. The Snack bar is available on most trains for passengers.

Frecciargento trains in Economy have reclining seats, ample luggage space, electrical sockets, free Wi-Fi, and access to the snack bar on most trains. First class has reclining seats that are either single or double, ample luggage space, free Wi-Fi, and meal boxes with Italian specialties.





9B RBD	Trenitalia Frecciargento Classes
C	First Class
M	Economy

9B RBD	Trenitalia Frecciarossa Classes
F	Executive
J	Business
W	Premium Economy
B	Economy

**Pets:**

For passengers travelling with pets, please call +39 06 5210550 for more information.

**Trenitalia Trains:**



Figure 1: Business Class Seating, Trenitalia



Figure 2: Premium Class Seating, Trenitalia



Figure 3: Standard Class Seating, Trenitalia



Figure 4: Dining Car, Trenitalia



Figure 5: Trenitalia Train Exterior



Figure 6: Trenitalia Train Exterior



### Check-in Process:

**Check-in prior to departure is essential to ensure a smooth travel experience.**

Passengers must check-in to retrieve their actual travel documents (Figure 7). Check-in can be done beginning 72-hours prior to departure. Check-in is done on <https://check-in.accesrail.com/#/step1> (Figure 9) using the passenger's name as it appears in the booking and either the booking reference or 13-digit ticket number.

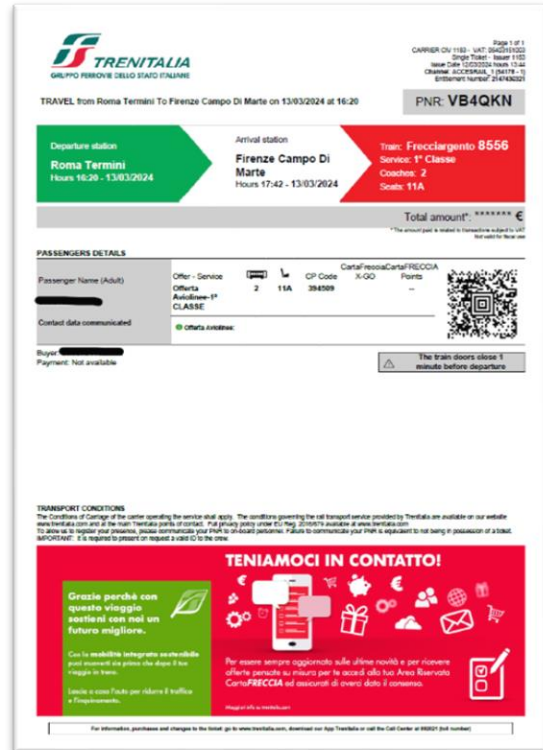


Figure 7: Trenitalia Train Ticket Example



Figure 8: Airport Express Ticket Example

Passengers who arrive at Fiumicino Airport or Malpensa Airport will receive two tickets and a Second page, instructions on how to take the express service, when they check-in. The red section at the top of the ticket indicates if it is the airport express train, or if it is a Frecciargento or Freccirossa train.





**Step 1: Retrieve Order**

Please enter the Name as it appears on the passport or contact your travel agency for verification.

**First name:**  **Last name:**

Provide one of the following for identification.

**E-ticket number:**  E-ticket number **Booking Reference (PNR Locator):**  Booking Reference (PNR Locator)

Your 13 character electronic ticket number Your 5 or 6 character booking reference number

Figure 9: Check-in Page

**How to Get to the Train:**

Passengers who arrive at Fiumicino Airport in Rome will receive a ticket for the Leonardo Express (Figure 8). The Leonardo Express is an express service between Fiumicino Airport and Roma Termini. Passengers can follow the blue signs in the Airport which will lead them to the Leonardo Express train terminal. The Leonardo Express departs every 15 minutes and takes 32 minutes to reach Roma Termini from Fiumicino Airport.



Figure 10: Leonardo Express Stations

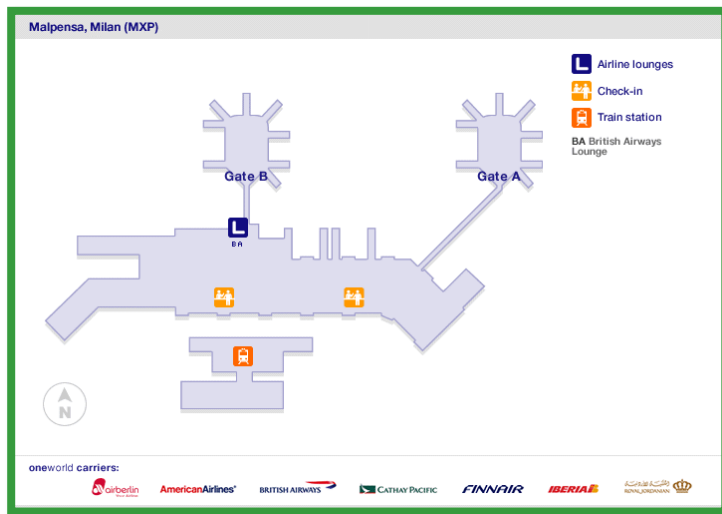
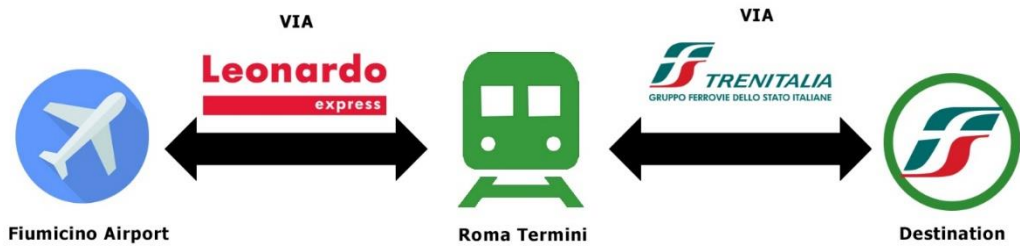


Figure 11: Malpensa Airport

Passengers who arrive at Malpensa Airport in Milan will receive a ticket for the Malpensa Express. The Malpensa Express is an express service between Malpensa Airport and Milano Centrale station.

The Malpensa Express departs every 30 minutes and takes 52 minutes to reach Milano Centrale from Malpensa Airport.





### **Luggage:**

Trenitalia luggage rules apply. It is the passenger's responsibility to collect their checked bags from the airport and carry them to their respective train and vice-versa. Customer is responsible for their own baggage during the train journey.

### **On-board Meals:**

Passengers have access to the Snack Bar on certain trains.

### **Mobility Assistance:**

Mobility assistance must be booked from Trenitalia's mobility assistance team, RFI (Rete Ferroviaria Italiana). Mobility assistance is available for those who use a wheelchair, elderly, pregnant, blind or visually impaired, and deaf or hard of hearing. Passengers can request mobility assistance by calling +39 02 32 32 32.

### **Delays:**

In case of train delays, passengers must contact the issuing airline carrier for assistance.

In case of flight delays, the ticket will be valid on a later service, and seat allocation will be given by the train manager.

### **SSR Message:**

Please note that the SSR message will contain check-in information.

### **FAQ:**

1. Is this a TRN or BUS?  
Trenitalia is a TRN (Train) service.
2. Do I have to check-in?  
Yes, passengers must check-in to retrieve their actual travel documents. If passengers do not check-in they may not be let onto the bus.
3. Is seat reservation included?  
Yes, a seat reservation is included, except on the airport express trains.