

# AccesRail Product: SNCF

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### About:

SNCF is a state-owned rail company operating in France since 1938. SNCF operates highspeed TGV trains connecting major cities like Paris, Lyon, and Marseille. Passengers can enjoy spacious seating, onboard amenities, and scenic views of the French countryside. With extensive routes, frequent schedules, and options for first and standard-class travel, SNCF trains provide a reliable and efficient way to navigate France's diverse regions and beyond. AccesRail 9B is the technical provider for SNCF's Train + Air program and enables train ticket check-in for routes out of Paris.

### 9B and Provider:

Train Range: 9B 9000 – 9199

All services available as Codeshare.





# Map of SNCF Services:







# **Destinations by Hub:**

Hub	Hub IATA code	Destination	Destination IATA code	Approximate travel time
Paris - Charles De Gaulle	CDG	Aix en Provence TGV	QXB	3hrs 35min
Paris - Charles De Gaulle	CDG	Angers St Laud	QXG	2hrs 20min
Paris - Charles De Gaulle	CDG	Arras	XRZ	1hr 35min
Paris - Charles De Gaulle	CDG	Avignon TGV	XZN	3hrs 10min
Paris - Charles De Gaulle	CDG	Bordeaux St Jean	ZFQ	3hrs 30min
Paris - Charles De Gaulle	CDG	Bruxelles M/Z	ZYR	1hr 35min
Paris - Charles De Gaulle	CDG	Champagne TGV	XIZ	30min
Paris - Charles De Gaulle	CDG	Laval	LAV	2hrs 30min
Paris - Charles De Gaulle	CDG	Le Mans	ZLN	1hr 40min
Paris - Charles De Gaulle	CDG	Lille Europe	XDB	50min
Paris - Charles De Gaulle	CDG	Lille Flandres	XFA	55min
Paris - Charles De Gaulle	CDG	Lorraine TGV	XZI	1hr 15min
Paris - Charles De Gaulle	CDG	Lyon Part Dieu	XYD	2hrs
Paris - Charles De Gaulle	CDG	Marseille St Charles	XRF	3hrs 50min
Paris - Charles De Gaulle	CDG	Montpellier Saint-	XPJ	4hrs 5min
		Roch		
Paris - Charles De Gaulle	CDG	Nantes	QJZ	3hrs
Paris - Charles De Gaulle	CDG	Nimes	ZYN	3hrs 35min
Paris - Charles De Gaulle	CDG	Perpignan	XPI	6hrs
Paris - Charles De Gaulle	CDG	Poitiers	ХОР	2hrs 15min
Paris - Charles De Gaulle	CDG	Rennes	ZFJ	2hrs 30min
Paris - Charles De Gaulle	CDG	St Pierre Des Corps	XSH	1hr 40min
Paris - Charles De Gaulle	CDG	Strasbourg	XWG	1hr 50min
Paris - Charles De Gaulle	CDG	Valence TGV	ХНК	2hrs 45min

Services can also be booked from Orly Airport except for Perpignan and Arras. Passengers who travel to/from Orly Airport will be able to take the shuttle bus for free between Orly Airport and Massy TGV Train Station by showing their train ticket to the shuttle driver.





#### **Services:**

Passengers can travel in First Class (J) and Standard Class (Y).

First class has a power socket at each seat, comfortable seating in a 2-1 configuration, a quiet environment, free Wi-Fi, and access to the onboard catering services.

Standard class has a power socket at each row of seats, comfortable seating in a 2-2 configuration, and access to onboard food cars.

9B RBD	SNCF Classes		
J	First Class		
Υ	Standard Class		

### Pets:

Airline tariff rules apply.

### **Eligibility:**

Infants 2 years of age and under ride free without a ticket if no seat is required. The infant must be accompanied on all services in the same compartment by an adult.

Child fare is not available.

No group bookings allowed.

No applicable discounts for airline staff.

No unaccompanied minors permitted.

Refunds are according to Airline Tariff Rules.

Carrier conditions apply.





# **SNCF Trains:**



Figure 1: Exterior SNCF Train



Figure 3: Standard Class SNCF Seating



Figure 2: First Class SNCF Seating





### **Check-in Process:**

Passengers must check-in to retrieve their actual travel documents. Check-in can be done beginning 72-hours prior to departure. Check-in is done on <u>https://check-</u> <u>in.accesrail.com/#/step1</u> using the passenger's name as it appears in the booking and either the booking reference or 13-digit ticket number.

When passengers check-in they will receive their actual travel documents for the train and a second link for the barcode. Air France passengers will only receive the letter sized travel document. Air France passengers can also check-in on Air France's mobile app.

Passengers who have to transfer between Orly Airport and Massy TGV Station can use their train ticket to board the shuttle.

AccesRail #	our gateway Air-Rail			English 👻		
Retrieve Order	Passenger Selection	on Travel information	Email Confirmation	Check-is Complete		
Please complete all steps f in for your journey.	to finalize check-	Step 1: Retrieve Order Please enter the Name as it appears on the pase First name Proste one of the following for identification. E-ticket number: © E-ticket number Your 13 character electronic ticket number	Last name: Last name Booking Reference (Pf	IR Locatorj: ice (PNR Locator)		
Figure 5: Check-in Page						



Figure 4: SNCF Train Ticket Example



Figure 6: SNCF Barcode





# How to Get to the Train:

Passengers who must travel between Orly and Massy can use their train ticket to board the shuttle between Orly and Massy TGV train station; the ticket includes the free shuttle service. At Massy Train Station, drop-off or pick-up is done right outside the train station. At Orly Airport, drop-off or pick-up is done at level 0, door 47D of the Orly 4 terminal.

### Luggage:

SNCF luggage rules apply. Passengers can bring up to 2 pieces of luggage per person with a maximum size of 70x90x50cm and 1 piece of hand luggage with a maximum size of 40x30x15cm. It is the passenger's responsibility to collect their checked bags at the airport and carry them to their respective train and vice-versa. Customer is responsible for their own luggage during the train journey.

### **On-board Meals:**

Passengers have access to the onboard menu that is available on most trains.

### **Mobility Assistance:**

Airlines must request mobility assistance, including wheelchair requests, directly with SNCF ACCESPLUS service. The airline that is responsible for sending the WCH request to the SNCF ACCESPLUS service.

### **Delays:**

Customers have a guaranteed seat on the next available flight or train, at no extra cost, if their flight or train is delayed or cancelled.

### FAQ:

- Is SNCF a BUS or TRN? SNCF is a train (TRN) service. Note, a shuttle service between ORY and XJY.
- 2. Do I have to check-in?





Yes, passengers <u>must</u> check-in in order to receive their actual travel document which they will use to board the train. Passengers can <u>check-in on AccesRail</u> for each segment of their journey.

- Can I upgrade my ticket?
  Unfortunately, tickets are unable to be upgraded at the station or while on the train.
- I'm unable to check in my train ticket from CDG to Brussels SNCF train? Accessrail supports Train+Air **Air France** check-in for all destinations except Brussels (ZYR). For Brussels you absolutely must proceed with Air France directly.
- 5. How can I access the shuttle bus? The SNCF ticket includes a free shuttle service between the airport and Massy TGV train station. To board the shuttle, passengers must simply present their SNCF ticket to the bus driver.
- How do we submit a request for a refund? Refund request must be made directly to the SNCF TRAIN +AIR Team by the airline.

