



AccesRail Product: ÖBB

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About ÖBB:

The Austrian national railway system, operated by ÖBB, is accessible through AccesRail, offering all its services as electronic tickets via the Global Distribution System (GDS). These tickets, valid for two days, allow for a single journey within the designated destination on various ÖBB trains and affiliated railways, such as railjet, ICE, EC, IC, and local trains, excluding ÖBB night trains (EN – EuroNight). AccesRail offers ÖBB services from Vienna Airport.

9B and ÖBB Provider:

The train range is: 9B 8100-8799.

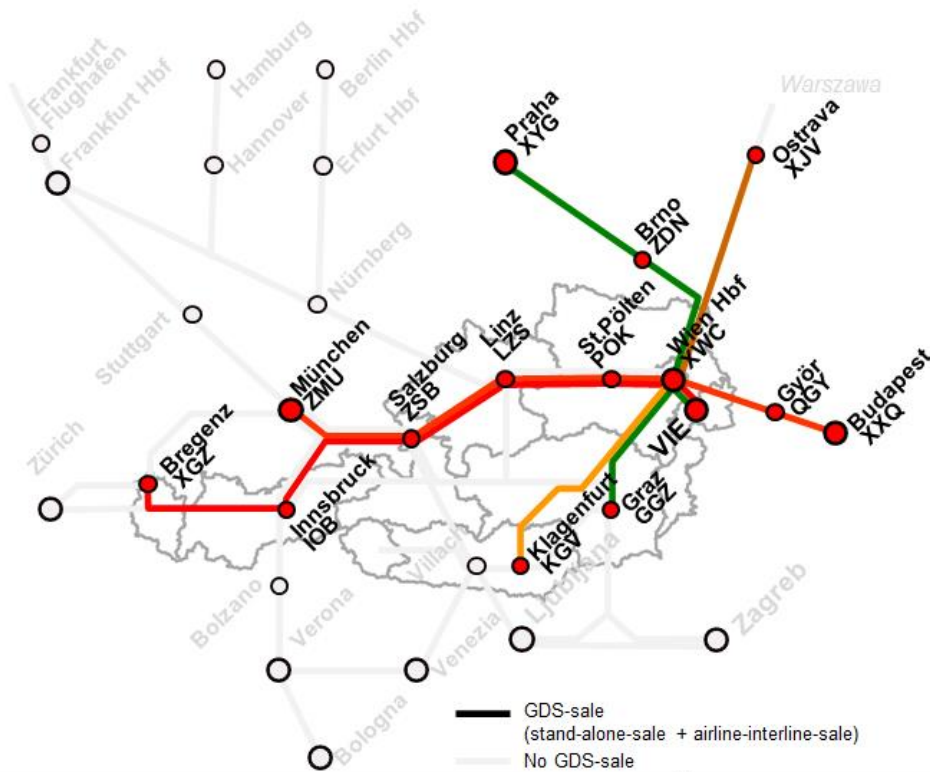
All services are available as Rail-Air and Air- Rail.



Map of 9B ÖBB Services:

ÖBB's NETWORK ON GDS

GDS filing of domestic and international lines (timetable 2023)



- domestic and international long-distance routes are filed on the GDS's, based on published schedules.
- No overnight-service (nightjet) on the GDS.



Destinations by Hub:

Hub	Hub IATA code	Destination	Destination IATA code	Approximate travel time
Vienna International Airport	VIE	Bregenz	XGZ	7hrs 15min
Vienna International Airport	VIE	Brno	ZDN	2hrs 5min
Vienna International Airport	VIE	Budapest	XXQ	3hrs 20min
Vienna International Airport	VIE	Graz Hbf	GGZ	3hrs
Vienna International Airport	VIE	Gyor	QGY	1hr 55min
Vienna International Airport	VIE	Innsbruck Hbf	IOB	4hrs 45min
Vienna International Airport	VIE	Klagenfurt Hbf	KGV	4hrs 20min
Vienna International Airport	VIE	Linz Hbf	LZS	1hr 45min
Vienna International Airport	VIE	Ostrava	XJV	3hrs 30min
Vienna International Airport	VIE	Prague	XYG	4hrs 40min
Vienna International Airport	VIE	Salzburg Hbf	ZSB	2hrs 55min
Vienna International Airport	VIE	St. Potten Hbf	POK	55min

Minimum Connection Time:

MCT is as per airline rules. Please allow enough time for passengers to go between the airplane and the train station. Connection time is included from airport to train station in GDS.

Eligibility:

Infants 2 years of age and under ride free without a ticket if no seat is required. The infant must be accompanied on all services in the same compartment by an adult.

Child fare not available.

Passengers 3 years of age or older use Adult Fare.

No group bookings allowed.

No applicable discounts for airline staff.

No unaccompanied minors permitted.

Refunds are according to airline Tariff Rules.



Services:

Passengers can travel in First Class, Standard Class. Passengers can enjoy free Wi-Fi on trains with the Wi-Fi symbol on their exterior.

First class has spacious and plush seating arrangements, providing ample legroom, power outlets, reading lights, and adjustable seating options. First class passengers have priority boarding and access to lounges in select ÖBB stations.

Standard class has comfortable seating, access to restrooms and luggage storage facilities. Onboard services may include the option to purchase snacks, drinks, and other refreshments from the onboard bistro or vending machines.

9B RBD	ÖBB Classes
C	First Class
Y	Standard Class

ÖBB Trains:



Figure 1: ÖBB Train Exterior



Figure 2: ÖBB Train Exterior



Figure 3: Economy Class Train Interior



Figure 4: First Class Train Interior

Check-in Process:

Check-in is essential to ensure a smooth travel experience.

Passengers must check-in to retrieve their actual travel documents (Figure 5). Check-in can be done beginning 72-hours prior to departure. Check-in is done on <https://check-in.accesrail.com/#/step1> (Figure 6) using the passenger's name as it appears in the booking and either the booking reference or 13-digit ticket number.

When passengers check-in they will receive their train ticket (see Figure 5). Tickets are open tickets and can be used within 2 days of the date indicated on the ticket.

Seat reservations are not included.

DATUM DATE		ZEIT TIME	VON/DE/FROM	NACH/TO	DATUM DATE	ZEIT TIME	KL. CL.
17.05.24-18.05.24			Flughafen Wien	Salzburg Hbf			2
UEBER-> AIRPORT NONSTOP WIEN PUKERSDORF-SANAT.							
01 Rail&Fly/Interline Boarding-Pass							PREIS *** **
							NML. LUST. **
							81-10,00€

ACPO713411860734 180224 0000 ACP

Ihre gewählte Reiseverbindung / Your preferred travel-connection

Stationen	Datum	Abf.	Ank.
Flughafen Wien	17.05.2024	07:33	07:54
Salzburg Hbf	17.05.2024	10:28	

Sie können auch alternative Reiseverbindungen nutzen (keine Zugbindung).
Your can also use alternative travel-connections (validity not limited to a certain train).

Ihre tagaktuellen Reiseverbindungen finden Sie unter www.oebb.at.
Check your daily updated travel-connection on www.oebb.at.

Sitzplatzreservierung / seat reservation
Es ist keine Sitzplatzreservierung oder Zusatzbuchung enthalten. Ergänzende Sitzplatzreservierungen oder Zusatzbuchungen (z.B. upgrade in die 1. Klasse) können unter oebb.at online oder in den ÖBB-Reisezentren gegen Address gebucht werden.
Seat-reservations or extra services are not included. Additional seat-reservations and extra services (e.g. upselling 1. Class) can be booked on our website oebb.at or at point of sales of ÖBB.

Um Buchung und Stornierung / rebooking and cancellation
Umbookungen und Stornierungen können nur von Ihrem Reiseveranstalter durchgeführt werden.
Rebooking or cancellation can only be carried out by your travel-agent.

In Österreich akzeptieren wir Ihr PDF-Ticket digital (Anzeige auf Laptop, Tablet, Smartphone). Grenzüberschreitend drucken Sie dieses auf weißem Papier A4.
Hochformat aus. Ihr Ticket gilt nur in Verbindung mit einem Lichtbildausweis.

In Austria we accept your PDF-ticket in digital form (shown on laptop, tablet, smartphone). For international travel print out your ticket on white Paper A4. Your Ticket is only valid together with your ID-Card.

Es gilt der Tarif des genutzten Verkehrsmittels. Tarife sowie Infos über Fahrgastrechte sind unter www.oebb.at und bei ÖBB-Verkaufsstellen einsehbar. Alle Informationen erhalten Sie auch im ÖBB-Kundenservice 05-1717 (betriebsweit zum Österr&F). Aktuelle Streckeninformationen für Ihre Fahrt finden Sie auf www.streckeninfo.oebb.at.

Tariff of the transport company is applied. Tariff and further information about passengers rights on www.oebb.at and at point of sales of ÖBB. All information also available at ÖBB-Servicedesk 05-1717 (Austria-wide tariff for local calls is applied).
Further information about the current traffic situation for your trip under www.streckeninfo.oebb.at.

Auftragsnummer:
ACPO713411860734




Figure 5: ÖBB Train Ticket Example

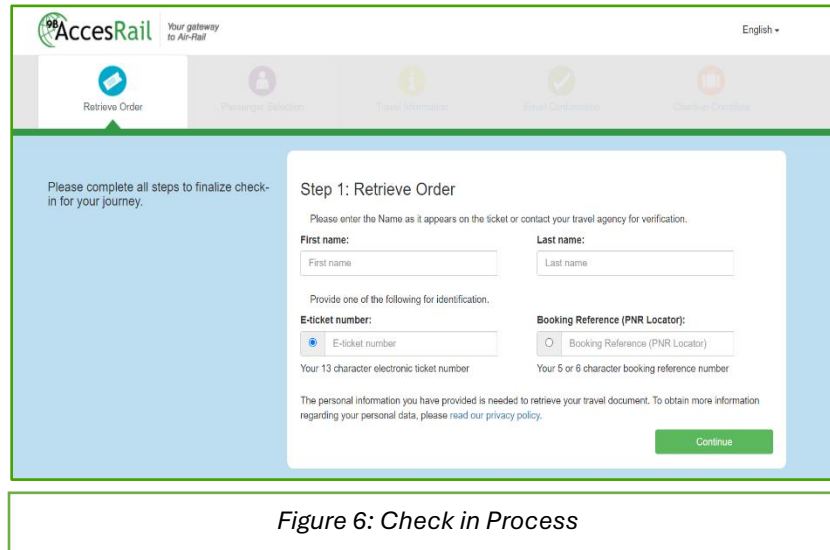


Figure 6: Check in Process

How to Get to the Train:

The train station is located inside the terminal building directly below the airport. There is a covered walkway connecting the terminal to the train station.

Passengers should follow the signs within the airport directing them to the "Bahnhof" (train station) or look for the ÖBB train display. The walk from the terminal to the train station is relatively short and well-signposted.

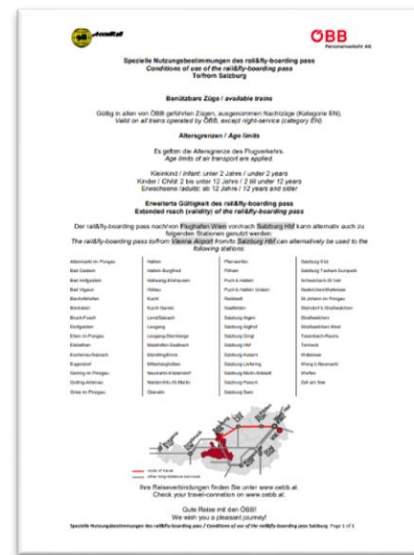
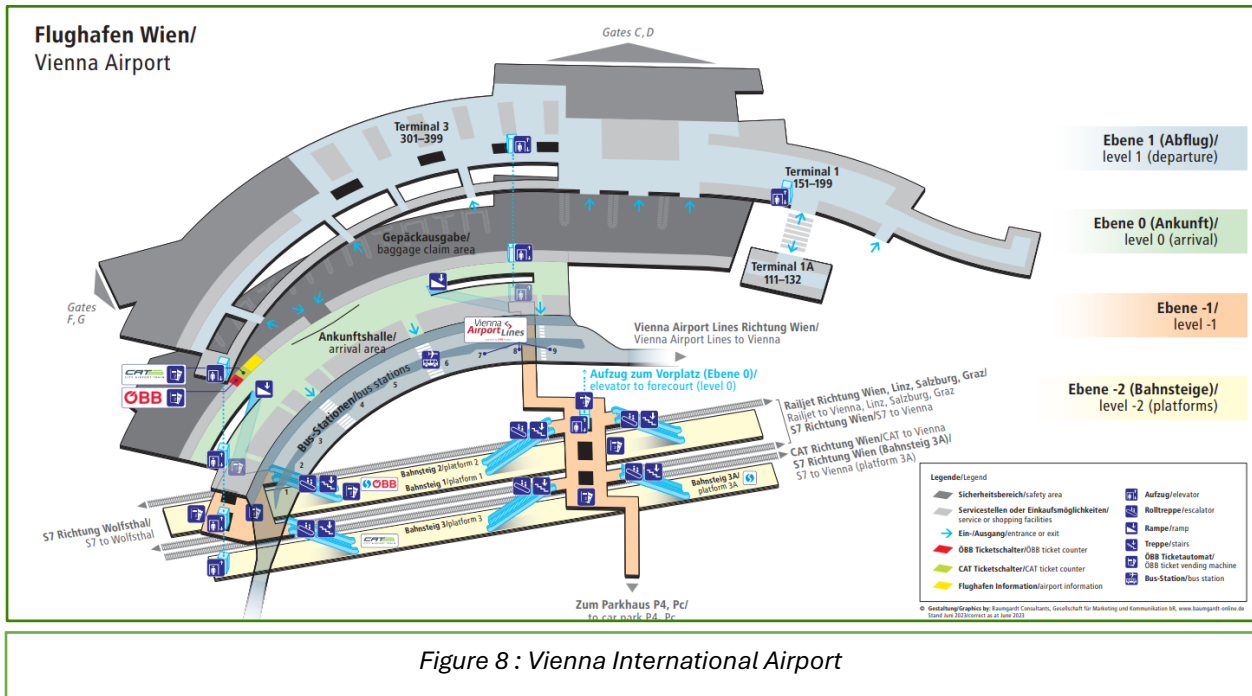


Figure 7: Second Page Instructions



Luggage:

ÖBB luggage rules apply. It is the passenger's responsibility to collect their checked bags from the airport and carry them to their respective train and vice-versa. Customer is responsible for their own baggage during the train journey.

On-board Meals:

On ÖBB (Austrian Federal Railways) trains, especially on longer routes and international journeys, passengers can typically expect a range of dining options. These can include:

1. **Bistro Car:** Many ÖBB trains have a bistro car where passengers can purchase snacks, sandwiches, hot and cold drinks, and sometimes light meals. These are often available throughout the journey.



2. **Dining Car:** Some longer routes may have dining cars where passengers can sit down for a meal. These cars usually offer a more extensive menu compared to the bistro car, including hot meals, salads, desserts, and alcoholic beverages.
3. **Meal Service:** On certain routes or in specific ticket classes (such as First Class on certain trains), meal service may be included in the ticket price. This can vary depending on the route and service level.

Mobility Assistance:

In order to be able to organize optimal assistance at the train station, ÖBB requires advance notice of your travel request with at least 24 hour written notice. Please contact +43(0)517175.

Assistance abroad is usually organized and carried out by foreign partner railways. In order to be able to organize mobility assistance in the best possible way, ÖBB generally recommends that the passengers register their need for assistance as early as possible when traveling across borders.

Delays:

In case of train delays, passengers must contact the issuing airline carrier for assistance.

In case of flight delays, the ÖBB ticket is an open and passengers can take the next available train within 2 days from the date indicated on the ticket.

SSR Message:

Please note that the SSR message will contain check-in information.

FAQs:

1. Is this a TRN or BUS service?
ÖBB is a TRN (Train) service.
2. Are seat reservations included?



No, seat reservations are not available for this service, passengers can sit in any available seat in the appropriate class.

3. Do I have to check-in?

Yes, passengers must check-in **prior to departure** in order to receive their actual travel document which they will use to board the train.

4. What if the passenger misses their train connection?

If passengers miss their train connection, the ÖBB ticket is an open ticket that is valid for 2 days. If there is a flight delay, passengers can take the next available train within the validity period.